

BHOJARAJU D GUNJAL

#54/B Padma Dhara,
12th Cross, Ajith Layout,
Near SBI Bhattarahalli Branch,
Virgo Nagar, K.R.Puram,
Bangalore - 560049. INDIA

Mobile: +91-99005 11891

E-mail: Bhojaraju.G@gmail.com, bhojarajug@yahoo.com

For detailed profile, please refer my homepage at:
<http://bhojaraju.info/cv.aspx>

CAREER GOAL

To be a successful **Knowledge Management (KM) / SharePoint / Documentum / InQuira professional** in a challenging environment where everything changes quickly and my professional & technical skills are needed. Also to excel in the field of KM and to obtain the zenith of my career through the knowledge & skills for the excellence of the organization & my own development. My value-add to my potential employer is that I can understand the knowledge problems faced in organizations and easily bridge it with a suitable technology enabler.

EXPERIENCE SUMMARY

- Over 12 years of experience in Knowledge Management (KM), Enterprise Content Management (ECM) Projects using various ECM tools including 4+ years in Project Management, 5+ years in SharePoint 2003/MOSS 2007 (Portal Administration), 1.5 years in Documentum and 7 months in InQuira.
- Involved in Project Management activities, POC, analysis, design, customization and testing of applications and providing techno-functional support to customers.
- Strong understanding of the business processes, integration strategies and techno-functional expertise in different industrial areas.
- Substantial experience in delivering large programs as end-to-end lead in a Techno-functional Project Managerial position
- Experience in coordinating between offshore and onshore teams to prioritize, define, develop and deploy technology solutions to address the business needs
- Requisite understanding of project/portfolio management tools.
- Strong interpersonal communication skills to build and sustain strong working relationship and synergies across multiple portfolios
- Expertise in Test Management tools such as *Mercury Quality Centre*
- Profound knowledge and experience in design patterns and all the phases of Software Development Life Cycle (SDLC)
- Post Graduate in Library and Information Science. Recently returned from Australia after finishing part of research study at School of Computer science and Mathematics, Victoria University, Melbourne. Presently pursuing PhD from University of Mysore, Mysore and expecting to complete by Dec. 2011.

KEY SKILLS

Knowledge Management (KM), Enterprise Content Management (ECM), SharePoint Portal 2003/MOSS 2007, Documentum, InQuira, Library Management & Administration, Library Automation & Networking, Bar-coding, ITIL/BS-15000/CMDB.

BUSINESS DOMAIN

Technology, BFSI, Insurance, Manufacturing and Logistics, BPO and other IT/Software sectors.

EDUCATIONAL QUALIFICATIONS

| | | | |
|-----------------------|---|---|---|
| 2005 – Till date : | Ph.D - in Library & Information Science on the topic: “Knowledge Organisation Systems in Digital Libraries: A Case of ETDs”. | University of Mysore, Department of Library and Information Science, Mysore, India | Currently Pursuing |
| | | <i>Endeavour Research Fellow (Australia)</i> Victoria University, School of Computer Science and Mathematics, Melbourne, Australia | Mar 2008 - July 2008 |
| 2001–2002 : | PGDLAN - (Post Graduate Diploma in Library Automation & Networking) University of Hyderabad , Hyderabad. | | First Class |
| 1997–1999 : | M.L.I.Sc. - (Master of Library & Information Science) Karnatak University , Dharwar. | | First Class II Rank & ‘Dr.S.R.Ranganathan’ Gold Medal |
| 1994–1997 : | B.Sc. (CBZ) - J.S.S College, Dharwar. | | First Class with Distinction |

| TECHNICAL QUALIFICATIONS | |
|--------------------------|--|
| 2011 | Microsoft SharePoint 2010 |
| 2009 | : Training on Inquire 8.0 Bangalore. |
| 2007 | : Training on Documentum 5.3, Bangalore. |
| 2006 | : Training on MOSS-2007 (Microsoft Office SharePoint Server 2007), Bangalore. |
| 2004 | : “ <i>Designing, Planning, Implementing and Managing a Microsoft® Office SharePoint™ Portal Server 2003 Infrastructure</i> ” conducted by Microsoft Services-India , Bangalore. |
| 2000 | : Certified Professional Course in Oracle/Visual Basic at SSI, Vashi, Navi Mumbai. |
| 1998 | : D.C.A. , Diploma in Computer Applications at C.A.T.S.E, Dharwar, (Computer Fundamentals, Operating Systems, MS-Office Package, A-Grade) |

| PROFESSIONAL EXPERIENCE | |
|-------------------------|---|
| 04/2007 Till date | – Presently working as Project Manager / Functional Consultant (KM Practice) at Tata Consultancy Services , - one of the world’s leading information technology companies, Bangalore. |
| 05/2006 04/2007 | – Worked as Knowledge Management - Lead at Cognizant Technology Solutions , Bangalore. |
| 01/2006 04/2006 | – Worked as “Lead-Knowledge Management” in “ GCI Solutions Pvt. Ltd. ”, Bangalore. |
| 03/2004 12/2005 | – Worked as “Librarian – Knowledge Management” in “ ICICI OneSource ”, Bangalore. |
| 09/2002 03/2004 | – Worked as “Library-cum-Information officer” in “ Indian Rubber Manufacturer’s Research Association (IRMRA) ”, Thane, Mumbai. |
| 08/2000 09/2002 | – Worked as “Librarian” in “Fr.C.Rodrigues Institute of Technology” (Fr.Agnel’s Central Library for Engineering, Management, Polytechnic), Vashi, Navi Mumbai. |
| 03/2000 08/2000 | – Worked as “Librarian & Documentation Officer” in “ ICSI-Centre for Corporate Research & Training (ICSI - CCRT) ”, CBD Belapur, Navi Mumbai. |
| 11/1999 02/2000 | – Worked as “Library Intern” in “ British Council Library ”, British Deputy High Commission, Mumbai. |

| MAJOR PROJECTS UNDERTAKEN | |
|--|--|
| Current Profile & accomplishments | Enterprise Content Management (ECM) <ul style="list-style-type: none"> Working as <i>Project Manager</i> |
| Technology / Projects handled | Responsibilities undertaken |
| Inquire 8.0 | Implementing Knowledge Management (KM) using Inquire tool with below modules: <ul style="list-style-type: none"> Information Manager Intelligent Search [uses Natural Language Processing (NLP)] |
| Documentum 5.3 | Lead the team on the below projects are using Documentum technology <ul style="list-style-type: none"> Content Migration Testing of migrated contents |
| SharePoint 2003 Administration (Microsoft) MOSS-2007 (Microsoft Office SharePoint Server) | <ul style="list-style-type: none"> Mentoring the users Received Certificate from Microsoft for SharePoint Administration training. Planning and Deploying SharePoint Administration of Microsoft Office Share Point Portal Server 2003 Content Architecture, Management Administration of the Tool / Webmaster / User’s access Portal & Search scopes creation Manage usage analysis Tools Taxonomy Architecture Creation of templates for client site, document library, contacts, links, etc Collaboration Features like document discussion, survey & others Defining architecture for SharePoint product and technology Information management in SharePoint products and technologies Microsoft office 2003 integration with SharePoint Products Defining security architecture and developing information security policies Customization of SharePoint products |
| | |

| | |
|---|--|
| Knowledge Management (KM) | <p>KM Portal</p> <ul style="list-style-type: none"> • Integrating people, content, technology & business process • Content Architecture, Management • KM Portal information collection, planning and building • KM Asset Handling • KM Intranet Updation and deployment in all aspects • Best Practices collection, processing & Re-Use • Involved in Understanding the Customer (Department /Client sites) requirements, • Designing the structure of the Intranet site, getting approval for the same from the stakeholder and Creating the site, Training the users by with Basic & Administrative Skills. Administration of the KM Tool. • Level-1(Basic) & Level-2 (Admin) Training for portal users • Technology Portal created independently - Received good Feedback <p>Technology Discussion Forum (Using SharePoint) Tech Forum rolled out and has become a key site for technical discussions and No. of posts has reached 24000 messages since Sep 1, 2006.</p> <ul style="list-style-type: none"> • Developing, mapping, evaluating, and/or maintaining of experts and topics. • Developed project-related documentation, such as analysis reports, guidelines, specifications, manuals etc. • Analyzed and prepared Tech Forum usage Report • Awarding/ Approving reward points • Requests Handling • Testing of KM Portal features - able to perform testing for an application and report the bugs • Troubleshooting • Suggestions <p>Customised Search for share drive repository</p> <ul style="list-style-type: none"> • Conducted share drive and content analysis of repository • Customised Search solution for this repository • Share folder administration and user management <p>Technology Risk Repository</p> <ul style="list-style-type: none"> • Administration and user management • Integration with Tech Forum |
| Quality/Processes | <p>BS-15000 Processes (ITIL/CMBD)</p> <ul style="list-style-type: none"> • Involved in CMDB & ITIL project • Undergone Training and played CMDB-Configuration Librarian role • Data collection, updation, webpage Creation • Gave step-by-step proposal to CMDB team. • ITIL-CMDB KPI level of 4/above for all centers • Gave UNICODE implementation proposal to team |
| Enterprise Project Management (PMP) | <p>Digite and other PMP tools</p> <ul style="list-style-type: none"> • Project Lead for PMP team. • Involved in product demo & evaluation • Collected user requirements |
| Other KM activities | |
| KM Cyberary – a gateway to Knowledge Resources | <ul style="list-style-type: none"> • Designed and developed KM Cyberary by me – give links to KM & LIS and other useful e-resources. • Article on this is published in Encyclopedia of portal technology, Idea Publishing, USA. |
| KM-Forum: an initiative from India | <ul style="list-style-type: none"> • Founder and moderator of KM-Forum – an e-discussion group for global KM & LIS professionals since May 2005. |
| KM activities | <ul style="list-style-type: none"> • Member of K-Community, Bangalore & actively involved in KM group meetings. |
| Miscellaneous | |
| Career Development | <ul style="list-style-type: none"> • Attending training programs and keep update myself on technology related to profession and adopt the same at work environment. • Attending and presenting articles at national & international conferences. • Registered for PhD on the topic “Knowledge Organisation Systems in Digital Libraries” at University of Mysore, Mysore. |

PUBLICATIONS / SEMINARS / PRESENTATIONS

Research: 6 Book: 1 Encyclopedia – 2 National: 8 International: 5 Unpublished Work: 5 **Total: 25**

For more details, please refer <http://bhojaraju.info/Publications.aspx>

Few articles are mentioned below:

Refereed Encyclopedia Chapters:

- Gunjal B., Yasin S., Gaitanou P., (2011). Social Networks and Knowledge Management: An explorative study in Library. In Boughzala I., Duzert A. (Eds). *Knowledge Management 2.0: Organizational Models and Enterprise Strategies*, IGI Global, forthcoming.
- G, Bhojaraju (2007). KM Cyberary - A gateway to Knowledge Resources. In Tatnall, A. (Ed.), *Encyclopaedia of Portal Technology and Applications* (Vol. 1, pp. 522-526). Hershey, PA: Information Science Reference.
- G, Bhojaraju and Buck, Sarah. (2007). Ontologies in Portal Design. In Tatnall, A. (Ed.), *Encyclopaedia of Portal Technology and Applications* (Vol. 2, pp. 653-657). Hershey, PA: Information Science Reference.

Refereed Research Papers:

- Bhojaraju Gunjal and Shalini R Urs (2010): Knowledge Organisation Systems in ETDs: A Comparative Study; ETD 2010 - 13th International Symposium on Electronic Theses and Dissertations; June 16 -18, 2010, Austin, TX, USA.
- Bhojaraju Gunjal, Shalini Urs and Hao Shi (2008): Australian Digital Libraries: An Overview; “WCECS 2008’s International Conference on Education and Information Technology (ICEIT’08)”, San Francisco, USA, 22-24 October.
- Bhojaraju Gunjal and Hao Shi (2008): A Study of Knowledge Organisation System in Digital Libraries: An IRS Perspective; WORLDCOMP’08: IKE’08 - The 2008 International Conference on Information and Knowledge Engineering; July 14-17, Monte Carlo Resort, Las Vegas, Nevada, USA.

ACHIEVEMENTS

- Designed and developed [KM Cyberary: a gateway to Knowledge Resources](#) for KM, LIS professionals and received good users’ feedback from all over the world. Testimonials and guest book feedback are at my [homepage](#).
- Founder and moderator of [KM-Forum: an initiative from India](#) – an e-discussion group for global KM & LIS professionals.
- Featured biographee, [Who’s Who in the World](#), 28th edition, Marquis Who’s Who LLC, New Providence, NJ, USA. November, 2010, Pp. 966.
- Qualified **Maharashtra State Eligibility Test (M.S.E.T)** for Lectureship in 2001.
- Recipient of **National Merit Scholarship** for twice (in 1998 & 1999) while studying MLISc.
- Secured **Second Rank & ‘Dr.S.R.Ranganathan’ Gold Medal** during M.L.I.Sc.
- **Best Poster Presentation Award**, ICDL–2004, Feb 24-27, 2004, New Delhi, India.

ABOUT MYSELF

A flexible person who believes in setting high standards of performance for himself/organization and who has been effective both as an individual and as a team. I'll also call myself as a very balanced person - one who has been able to harmonize his personal and professional life. Able to manage multiple assignments while working in a fast paced environment which involves strong strategic and evaluative thinking.

PERSONAL STRENGTHS

- Good academic record and analytical ability.
- KM & Library science expertise with strong career records (Gold Medalist in Library Science).
- Able to handle all IT background cases related to my profession.
- Skills in the intricacies of IT applications to KM and library & information centres.
- Dedication, sincerity, innovation, teamwork capability.
- Leadership qualities & good interpersonal skills.
- Urge and zeal to learn new things in library and information technology and adopt the same at work environment.
- Innovative and R&D efforts
- Completion of tasks handled.

PERSONAL PROFILE

| | | |
|--------------------|---|--|
| Date of Birth | : | May 25, 1975 |
| Sex/Marital Status | : | Male/Married |
| Nationality | : | Indian |
| Passport details | : | Available on Request - Issued from Bangalore, India. (Date of Expiry – 18-06-2019) |
| Languages Known | : | English, Hindi & Kannada |

REFERENCES

Available on Request

[Last Updated : June 2011]